



Frequently Asked Questions for Families

1. What is the READ Nevada Partnership?

The Nevada Department of Education (NDE), Nevada State Library, Archives and Public Records (NSLA), along with Renaissance are partnering to support reading for all students by providing access to myON digital literacy resources for grades PK-12, at no cost to students.

This partnership helps students access high-quality reading materials that match their grade level, reading level, and interests.

2. What resources will be available for students?

Students have unlimited, 24/7 access to the following [myON](#) digital resources:

—[myON Reader](#) Thousands of digital books (fiction, nonfiction, graphic novels, and more) at a wide range of reading levels. It has strong scaffolds that help students build reading and writing skills.

—[myON News](#) Daily news articles written for students and reviewed by experts for age-appropriateness. Articles include audio, multi-media resources, and recommended books from the digital library for more learning opportunities.

3. How can students access these resources?

Individual student accounts are being set up. Students can log into their myON account by following the instructions that should have been provided by their school.

Students who attend schools that are already using myON can continue using their existing student accounts and are encouraged to continue reading over the summer.

4. What if students do not have access to devices or the Internet?

Plans are underway by the State Superintendent's Office, the Governor's Office of Science, Innovation and Technology, and the Nevada State Library, along with local school administrators, to address barriers for students who may not have access to devices or enough Internet/Wi-Fi service outside of school.

Nevada's public library system is working to increase hot spots enabling additional internet connectivity across the State, so children everywhere will have access.

5. Can students read myON books offline when they do not have access to the Internet or Wi-Fi?

Yes, free myON mobile apps are available. Students can download up to 20 books at a time to read offline. You will find information about selecting the correct mobile app and installing it on your device [here](#).

6. Can other members of our family or household use the myON student accounts?

These accounts should not be shared. All PK-12 students in your household who are enrolled in a public or charter school will have their own account.

Accounts are set up for individual students and are personalized for use by that student, both for summer reading as well as for continued reading and learning when the new school year begins in the fall.

7. Why is reading outside of school so important for students?

Studies find that the best readers read the most. The more children read, the better their fluency, comprehension, and vocabulary, the greater student success.

8. How can families support student reading?

Families play a very important role in helping students learn to read and love to read, setting them on a path to lifelong reading and learning. There are many ways families can support, encourage, and share in their students' reading experiences. Download our *Family Reading Activities* tip sheet in [English](#) or [Spanish](#) for some ideas to help you get started.

9. Where can students and families get technical support for myON?

Contact our Support Team for help logging in or using myON.

Call: 888-728-1266 **Email:** myonsupport@renaissance.com

Visit the [Support site](#) for more information and help articles.